At Fisher-Titus Medical Center, all individuals are treated with respect, regardless of their individual financial circumstances, and no one is denied or delayed emergency or medically necessary care because of their inability to pay for services.

If you meet established financial eligibility requirements, your bill for emergency medical or medically necessary care at Fisher-Titus Medical Center may be discounted under the Financial Assistance Program.

Eligibility For Financial Assistance

You may be eligible for financial assistance if you received care at Fisher- Titus Medical Center **and**:

* Have family income of less than 300% of current Federal Poverty Line (FPL)
* Are medically indigent as determined by Fisher-Titus Medical Center
* Percentage of medical expenses to percentage of family income

Fisher-Titus Medical Center will never charge more than Amounts Generally Billed (AGB) for emergency or other medically necessary care for those patients who qualify for financial assistance or medical indigence.

How To Apply For Financial Assistance

You must complete a Financial Assistance Application and submit it as directed on the application. Patients wishing to be considered for Financial Assistance must provide requested documentation to Fisher-Titus Medical Center and must participate through the application process. This information may include:

* W2’s
* Current Federal Tax Returns
* Bank Statements
* Payroll Stubs
* Credit Scores
* Assets

Financial Assistance is the payer of last resort. Patients may be required to participate with eligible third-party payers. If you do not qualify for financial assistance, you may request that a Financial Counselor review your case to establish a payment plan with Fisher-Titus Medical Center.

Fisher Titus Medical Center reserves the right to revoke and/or reverse charity approval to patients based on assets, income or non-taxable income (i.e., S.S., Pensions, Dividends, IRA / 401k withdraws, etc.,) that were not previously reported. The Fisher Titus Medical Center Charity Program is for those individuals and families that have no ability to pay.

How To Obtain A Free Copy Of The Financial Assistance Policy And Application



**Access and print online:** <https://www.fishertitus.org/patients-guests/billing-financial-assistance/financial-assistance/>

**Contact the Fisher-Titus Financial Counseling Department directly via:**

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**Phone:** 419.660.2678 or 419.660.2679

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**Email:** financeservices@ftmc.com

**In Person:** At the Fisher-Titus Financial Counseling Department, the Patient Access Department, the Emergency Department, or the Cashier’s Window.

Fisher-Titus Medical Center 272 Benedict Ave

Norwalk, OH 44857

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**Translation Services:** If you require the Financial Assistance information or an application in Spanish, please contact us through one of the methods above.